

## **Problems with Buying or Financing a Car?**

*Submit comments online or attend a free workshop on November 17 in Washington, DC*

Did you get a fair deal when you bought, financed or leased your car? If not, the United States Federal Trade Commission (FTC) wants to hear from you.

The FTC has received the authority to examine and address auto dealer practices and welcomes comments from the public to learn more about issues consumers have had purchasing, financing, or leasing a motor vehicle.

Some possible issues you may have experienced:

- High-pressure sales tactics
- Confusing or misleading sales terms
- Extra products or charges that you did not know about or did not want that were added to your sales agreement
- Dealer attempts to alter the loan or sale terms after you purchased the car
- Hidden defects on a used vehicle that were not disclosed at the time of sale
- Unfair or unsafe attempts to repossess your vehicle

**Submit your comments online at**

<https://ftcpublishcommentworks.com/ftc/motorvehicleroundtables3/>

As part of the effort to determine if stronger consumer protections are needed, the FTC will hold the third of a series of roundtables on these issues on **November 17, 2011 in Washington, DC**. In particular, this roundtable will examine problems with leasing vehicles as well as whether industry practices are widespread and harmful to consumers and potential solutions.

Consumer advocates and auto industry representatives will participate in panel discussions at the roundtable sessions. The public can attend to observe. For more information, to register to attend the Washington, DC roundtable, or to see transcripts of presentations from previous roundtables, visit:

<http://www.ftc.gov/bcp/workshops/motorvehicles/#DC>